

C 61132

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Name.....

Reg. No.....

**SECOND SEMESTER M.B.A. DEGREE EXAMINATION, MAY/JUNE 2019**

(CUCSS)

M.B.A.

**BUS 2C 13—HUMAN RESOURCE MANAGEMENT**

(2016 Admissions)

Time : Three Hours

Maximum : 36 Weightage

**Part A**

*Answer all the questions.  
Each question carries 1 weightage.*

1. Define Human Resource Management ?
2. What you mean by Selection ?
3. What is job enlargement ?
4. Define Induction ?
5. What is performance appraisal ?
6. What is piece rate system of Wage ?

(6 × 1 = 6 weightage)

**Part B**

*Answer any four of the following.  
Each question carries 3 weightage.*

7. Briefly explain the objectives of HRM.
8. Write a short note on Employee empowerment.
9. Discuss the significance of performance appraisal.
10. Explain the types of wages?
11. Bring out the procedure of grievance redress system.
12. Write the significance of workers participation in management.

(4 × 3 = 12 weightage)

**Part C**

*Answer any three of the following.  
Each question carries 4 weightage.*

13. Bring out the difference between HRM and HRD.
14. Write a note on Human Resource Planning.

Turn over

15. What is employee retention ? Explain the need and importance of employee retention.
16. Bring out the performance appraisal methods.
17. Discuss the various roles of New Age HR Manager in an organization.

(3 × 4 = 12 weightage)

#### Part D

18. Answer the following compulsory question. The question carries 6 weightage :

The world-renowned British theoretical physicist Stephen Hawking, known for his contributions to the fields of cosmology, general relativity and quantum gravity especially in the context of black holes, says that "Artificial Intelligence will never kill human brain". Taking a cue from Mr. Hawking's comment, can you say that human beings can never be replaced by artificial intelligence and robots in the workplaces? Substantiate your point of view on this issue.

(1 × 6 = 6 weightage)