

C 23472

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Name.....

Reg. No.....

**SECOND SEMESTER M.B.A. DEGREE (REGULAR/SUPPLEMENTARY)  
EXAMINATION, JULY 2022**

(CUCSS)

M.B.A.

BUS 2C 13—HUMAN RESOURCE MANAGEMENT

(2016 Scheme)

Time : Three Hours

Maximum : 36 Weightage

**Part A**

*Answer all the questions.  
Each question carries 1 weightage.*

1. Define Human Resource Management.
2. What do you mean by Recruitment ?
3. What is Job Enlargement ?
4. Define Placement.
5. What is Performance Appraisal ?
6. Define Wage.

(6 × 1 = 6 weightage)

**Part B**

*Answer any four of the following.  
Each question carries 3 weightage.*

7. Briefly explain the objectives of HRM.
8. Bring out the sources of Recruitment.
9. Discuss the significance of Performance Appraisal.
10. Bring out the objectives of Compensation.
11. Mention the procedure of Grievance Redress System.
12. Write the significance of participation in management.

(4 × 3 = 12 weightage)

**Turn over**

**Part C**

*Answer any **three** of the following.  
Each question carries 4 weightage.*

13. Bring out the difference between HRM and HRD.
14. Briefly explain the selection process.
15. What is training ? Discuss the kinds of training.
16. Bring out the performance appraisal methods.
17. "Flexible work arrangements enhances employee productivity". Discuss with justification  
(3 × 4 = 12 weightage)

**Part D**

*Answer the following **compulsory** question.  
This question carries 6 weightage.*

18. The world-renowned British theoretical physicist Stephen Hawking, known for his contributions to the fields of cosmology, general relativity and quantum gravity especially in the context of black holes, says that "Artificial Intelligence will never kill human brain". Taking a cue from Mr. Hawking's comment, can you say that human beings can never be replaced by artificial intelligence and robots in the workplaces? Substantiate your point of view on this issue.  
(1 × 6 = 6 weightage)