

C 3714

Name.....

Reg. No.....

**SECOND SEMESTER M.B.A. DEGREE (REGULAR/SUPPLEMENTARY)  
EXAMINATION, JULY 2021**

M.B.A. (CUCSS)

BUS 2C 09—SOFT SKILL DEVELOPMENT

Time : One Hour and a Half

Maximum : 18 Weightage

*Answer all parts.***Part A***Answer the following questions.**Each question carries 1 weightage.*

1. Define Ethics.
2. State the components of attitude.
3. Define Stress.
4. What is grapevine communication?
5. What are the categories of human temperaments?
6. Define Leadership.

(6 × 1 = 6 weightage)

**Part B***Answer any four of the following.**Each question carries 3 weightage.*

7. Explain the five dimension of personality (five factor model).
8. Define ethics and list the sources of ethical norms.
9. Explain various types of Soft Skills.
10. What are the emotions displayed by Body Language?
11. Define Attitude. What are the benefits of positive attitude?
12. What is time management? Explain the general principle of time management.

(4 × 3 = 12 weightage)